Shawlorne West

[WEB DEVELOPER | HOSTING SUPPORT | SYSTEMS ENGINEER](https://shaw-dev.vercel.app/)

(+505) 8408-9495 / maucaulaywest@gmail.com / Bluefields, Nicaragua



[WORK EXPERIENCE](https://www.linkedin.com/in/shawlorne-west-297440228/)

**Web Developer | Hosting Support Specialist** **SEP 2023 – PRESENT**

*Simera / Murfreesboro, TN (Remote)*

* Responsible for leading web development projects, providing ideas, solutions, and technical decision-making.
* Develop custom WordPress plugins when needed following MVC and OOP best practices.
* Managed and improved a VPS server with 40+ hosted websites using Apache, CentOS, command-line tools, WP-CLI, bash, WHM, cPanel, MySQL, and Virtuozzo.
* Implement and manage Intranets, e-commerce, payments, tracking tools, GSC & GA, GCP, third-party APIs, geolocation, e-learning, fundraising, and membership systems.
* Configure Hosting providers, Domains, SSL certificates, DNS Records, WAF, CDNs, SMTP, SFTP, FTP, databases, backups, cron jobs, following security best practices.

**Hosting Support Specialist | WordPress Developer** **MARCH 2023 – AUG 2023**

*Digital Time Savers y / Bulgaria (Remote)*

* Web hosting support for over 20 WordPress websites utilizing cPanel, Plesk, Unix command-line tools, and DigitalOcean. Tasks include: configuring SMTP, FTP, CDNs, DNS records, WAF and cron jobs, managing backups, customer support with HubSpot, manual migrations, setting up testing environments, and leading deployments.
* WordPress/WooCommerce development using HTML, CSS, JS, jQuery, PHP, ACF, CPT, and various builders such as Crocoblock, Divi, Elementor Pro, Guttenberg, and WPBakery. Additionally, I handled WPO and SEO optimization.
* Third-party APIs, tracking tools, Google Analytics, and Google search console integration and troubleshooting.

**Full-Stack Web Developer** **OCT 2022 – MAY 2023**

*Kronoscode / Managua, Nicaragua*

* WordPress development with custom themes, ACF, and CPTs for e-commerce, multisite, and bilingual sites.
* Develop front-end charts and dashboards using Chart.js and React.js.
* Provide support for custom WordPress plugins.
* Integrate WordPress headless CMS with React.js/Next.js as the front-end
* Optimize web performance (WPO).

**Top Rated Web Developer and Hosting Support Specialist** **MARCH 2021 – MAY 2023**

*Upwork / Worldwide (Remote)*

* Configure Hosting providers, Domains, SSL certificates, DNS Records, WAF, CDNs, SMTP, SFTP, FTP, databases, backups, and cron job.
* Support on custom themes and Underscore-based themes.
* Enhancing website security and performance in line with best practices.
* Optimize web performance (WPO).
* WordPress development with Elementor themes/templates, ACT, CPT, Gutenberg, FSE, WPBakery, and DIVI.



EDUCATION

Bluefields Indian & Caribbean University

*Bachelor's degree in Systems Engineering Bluefields, Nicaragua*



ADDITIONAL SKILLS

* Proficient in Linux, bash scripting, PowerShell, command-line tools, and Unix systems.
* Bilingual in Spanish and English.
* [WordPress contributor](https://profiles.wordpress.org/shawwest/) in Support Forums, Translations, and [plugin development](https://github.com/GearWestX).